ShowBiz Pizza Time, Inc.

FRANCHISE NEWS

#29 February 13, 1987

WEEKLY SALES

AVERAGES FOR WEEK ENDING 2/8/87

SPP Franchised Units (67):	$15,404	CEC Franchised Units (74):	$17,727
SPP Company Units (89):	$20,075	CEC Company Units (31):	$20,447
SPP International Franchised Units (4):	$ 7,764	CEC International Franchised Units (8):	$17,727

ShowBiz Pizza Place and Chuck E. Cheese

Average of Top 20 Units = $27,094

1. San Jose (Tully), CA — M.C.A. & Associates
2. Tacoma, Wa — Northwest Partners V
3. Portland, OR — Computerized Entertainment Concepts
4. Milwaukee (Chase), WI — R. C. Schmidt, Jr.
5. Victoria Park, ONT — All Canadian Pizza Shows
6. Bridgeville, PA — McKnight Family Centers
7. Burnaby, BC — Nintendo Entertainment Centres
8. Clarksburg, WV — Clarksburg Entertainment
9. West Allis, WI — R. C. Schmidt, Jr.
10. Huntington, WV — Huntington Entertainment
11. Brooklyn, NY — Family Showtime Theatre of Bay Parkway
12. Albany, NY — Pizza Time of New York
13. Pearl City, HI — Selwyn S. P. Chan
14. Wilmington, DE — McBiz Corporation
15. Greece, NY — Pizza Time of New York
16. Hayward, CA — Ulrike-Grandjean Corp.
17. North Olmsted, OH — Electronic Theatre Restaurants Corporation
18. Syracuse, NY — Pizza Time of New York
19. West Mifflin, PA — McKnight Family Centers #3
20. El Toro, CA — F. E. C., Inc.

ShowBiz Pizza Place

Average of Top 20 Units = $20,991

1. Clarksburg, WV — Trio Foods Enterprises
2. Huntington, WV — Huntington Entertainment
3. Wilmington, DE — McBiz Corporation
4. Lafayette, LA — Acadiana Productions
5. Honolulu, HI — Pal Anderson Enterprises
6. Phoenix #2 (Mesa), AZ — S-M Pizza
7. Greensboro, NC — Mike Hilton
8. Greenville, SC — McBiz Corporation
9. Knoxville, TN — Gary Long
10. Nashville #2, TN — BAM, Inc.
11. Davenport, IA — McBiz Corporation
12. Chattanooga, TN — McBiz Corporation
13. Des Moines, IA — McBiz Corporation
14. Fargo, ND — Great Plains Associates
15. Little Rock #2, AR — Harold Burlingame
16. Memphis #2, TN — McBiz Corporation
17. Phoenix #1, AZ — S-M Pizza
18. Nashville #1, TN — BAM, Inc.
19. Lexington, KY — McBiz Corporation
20. Little Rock #1, AR — Harold Burlingame

Chuck E. Cheese

Average of Top 20 Units = $26,828

1. San Jose (Tully), CA — M.C.A. & Associates
2. Tacoma, WA — Northwest Partners V
3. Portland, OR — Computerized Entertainment Concepts
4. Milwaukee (Chase), WI — R. C. Schmidt, Jr.
5. Victoria Park, ONT — All Canadian Pizza Shows
6. Bridgeville, PA — McKnight Family Centers #3
7. Burnaby, BC — Nintendo Entertainment Centres
8. West Allis, WI — R. C. Schmidt, Jr.
9. Brooklyn, NY — Family Showtime Theatre of Bay Parkway
10. Albany, NY — Pizza Time of New York
11. Pearl City, HI — Selwyn S. P. Chan
12. Greece, NY — Pizza Time of New York
13. Hayward, CA — Ulrike-Grandjean Corp.
14. North Olmsted, OH — Electronic Theatre Restaurants Corporation
15. Syracuse, NY — Pizza Time of New York
16. West Mifflin, PA — McKnight Family Centers #3
17. El Toro, CA — F. E. C., Inc.
18. Monroeville, PA — McKnight Family Centers
19. Milwaukee (Good Hope), WI — Family Entertainment Center #7401
20. Brookfield, WI — R. C. Schmidt, Jr.

CONGRATULATIONS

TO

BILL AND JIM RUDOLPH

Pittsburgh Chuck E. Cheese franchisees, Bill and Jim Rudolph, were recently honored as "Men of the Year, 1986" for outstanding community service by The Vestors, a local service organization.

ShowBiz Pizza Time, Inc. is very proud of Bill and Jim for their community activities and for helping to make Pittsburgh, Pennsylvania "The Most Livable City in the USA".

If you are ever in the Pittsburgh airport, look for their recognition plaque and photos in the main lobby.

OPERATIONAL NEWS

#29

CHUCK E. PACKAGE AVAILABLE

An entire Chuck E. Cheese package will be auctioned on Saturday, February 28, 1987 at 10:00 a.m. at:

2578 S. Hamilton Road
Columbus, OH.

For more details contact:

Joe Presswood Auctioneers
800-231-0782
800-392-5306 (Inside TX. only)

SERVICE ALERT

Pentes Design, Inc. has just alerted us to a potential problem in the netting support. Attached is material from them with solutions. If you have a Playport from Pentes Design, please see that this information gets to your technician for action.

SHOWBIZ T-SHIRTS

A new T-Shirt supplier is now on line with stock available in the ShowBiz group design. The cost is $2.25 each plus freight with orders in multiples of 12. Sizes available are:

Small Toddler	4 T
Medium Child	6-8
Large Child	10-12
Extra Large Child	14-16

All outstanding orders for ShowBiz T-Shirts through Stevenson's have been cancelled. To place new orders, call:

Galleria International, Inc.
713/446-7000
Robert Waggoner

We will notify you in the next few weeks as individual character shirts become available.

Chuck E. Cheese T-Shirts are available through Dennis Foland.

CONGRATULATIONS!

To Dennis and K. C. Luptak on the birth of their son, Jonathan, February 1, 1987. Dennis is the General Manager of the Chuck E. Cheese in Monroeville, PA, owned by McKnight Development.

1987 TECHNICAL WORKSHOPS

Regional Technical Workshops will be conducted at the following locations during the first half of 1987:

Chuck E. Cheese	Syracuse, NY 2803 Brewerton Rd. 315/455-7029	FEB 27
Chuck E. Cheese	San Jose, CA 2445 Fontaine Rd. 408/238-9110	MAR 27
ShowBiz	Davenport, IA 903 E. Kimberly Rd. 319/391-2041	MAY 4
Chuck E. Cheese	Brooklyn, NY 8949-8961 Bay Parkway 718/996-8310	MAY 29

We urge you to have your technician attend the workshop nearest your city. Please call the Franchise Department and confirm your attendees with Nanci McAlister, ext. 434.

SEMINAR PARTICIPANTS

We will be printing a listing of seminars and their participants on a weekly basis in the Franchise News. Below are those which were held during the first half of January:

Host: T'NT PARTNERSHIP
Billings, Montana
ShowBiz Pizza Place

Participants:

Billings, MT

Bob Olson
Melanie Frestner
Rick Keemann
Bob Durden
Linda Quintrell
Wayde Cullinan
Mary Huck
Robert Reichert
Lindy Stevens
Barb Willis
Janelle Bourne

Host: DELPHI INVESTMENTS, LTD
Edmonton, Alberta
Chuck E. Cheese

Participants:

Edmonton, AL

Greg Liber
Mary McInnis
Christie Mock
Sheri Cartier
Brian Kamp

Calgary, AL

John Whitney
Susan Armstrong
Tim Fischer
Emil Kogut
Brian Kamp

Host: NELSON PROPERTIES, INC.
Gulfport, Mississippi
ShowBiz Pizza Place

Participants:

Gulfport, MS

Steve Nelson (Franchisee)
Dianne Morgan
Sam Morgan
Chuck Landis
David Loskamp
Melvin Austin

Host: GREAT PLAINS ASSOCIATES
Fargo, ND
ShowBiz Pizza Place

Participants:

Fargo, ND

Mike Woytassek
Taji McFarlane
Cory Orvedal
Larry Villella
Steve Eastvold
James Novotny
Tim Smithson (Franchisee)

Host: McBIZ CORPORATION
Davenport, Iowa
ShowBiz Pizza Place

Participants:

Davenport, IA

Bryon Schlosser (Franchisee)
Bob Weil
Jeff Ranes
Sharon Miller
Larry Sheedy

Des Moines, IA

Kirk Williams

Cedar Falls, IA

Chris Jennings

Portage, MI

Barbara Moyer

Cedar Rapids, IA

Ted Ross

Host: WELLINGTON DEVELOPMENT OF FLORIDA
Jacksonville-Regency, Florida
ShowBiz Pizza Place

Participants:

Jacksonville-Regency, FL

Glenn Thomas
Barbara Zamonis
Lance Horne

Jacksonville-Org. Park, FL

Lori Griffith
Terilyn Bunker
Cathy Hall

Host: NORCENCO, INC.
Richfield, Minnesota
Chuck E. Cheese

Participants:

Richfield, MN

Jack Rietschel
Marc Teren (Franchisee)

St. Cloud, MN

Paul Ankenman
John Fitzgerald

Blaine, MN

Jordan Mauer
Erik Johnson
Sarah Barby

Burnsville, MN

Chris Pritchett
Kelly Garrison

Maplewood, MN

John Tidd
John Goodman

PENTES DESIGN INC.
1346 Hill Rd. • Charlotte, North Carolina, 28210 • (704) 552-5400

SERVICE ALERT

This SERVICE ALERT of February 10, 1987 is to advise our PLAYPORT customers of a potential problem that may exist on play elements that use a cable as a support system for netting that is part of the play element. If your PLAYPORT contains any of the following play elements, this SERVICE ALERT may affect you:

- Cargo Climbs/woven rope netting
- Web Walks/flat sewn nylon strapping
  (not to be confused with Web Crawls)
- Bubble Mountains/light netting over large balls

Some installations of these play elements used one continuous piece of cable to form the bottom support system. The cable may have been connected together by looping around itself or it may have been terminated on either side of a #51 Kee Klamp. In either case, we have discovered that the use of one continuous piece of cable as the bottom support system can cause the cable to saw through the Kee Klamps.

IMPORTANT: IF THE CABLE IS PERMITTED TO SAW THROUGH A KEE KLAMP, STRUCTURAL FAILURE OF THE CABLE SUPPORT SYSTEM CAN OCCUR. THIS COULD RESULT IN SERIOUS INJURIES IF THE PLAY ELEMENT IS IN USE AT THE TIME.

We request that you please inspect your PLAYPORT immediately and look for any of the following:

1. One continuous piece of cable being used on the bottom to support the net or web. The easiest indication that more than one piece of cable was used is to count the number of #51 Kee Klamps used to support the cable on the play element.

2. Count the number of splices or terminating points of your cable. Just one or two indicates one piece of cable was used. Four, six, or eight or more terminating points indicates two or more sections of cable were used. In that case you should not experience problems, but we recommend that you proceed with the inspection.

3. Check all the #50, #51, and #52 Kee Klamps for evidence of any sawing action by the cable. Check both the bottom net or web support cables and the top box net support cables.

IMPORTANT: IF THERE IS ANY EVIDENCE OF THE CABLE SAWING THROUGH A KEE KLAMP, CLOSE DOWN THE PLAY ELEMENT IMMEDIATELY AND DO NOT OPERATE UNTIL APPROVED REPAIRS ARE MADE.

4. Check the cable where it goes through the Kee Klamps and look for signs of excessive wear. If there is evidence of excessive wear or fatigue at these points, that indicates the cable has the potential to break.

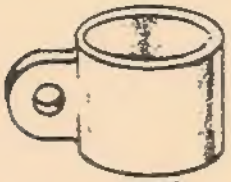
IMPORTANT: IF THERE IS ANY EVIDENCE OF EXCESSIVE WEAR OR FATIGUE ON THE CABLE, CLOSE DOWN THE PLAY ELEMENT IMMEDIATELY AND DO NOT OPERATE UNTIL APPROVED REPAIRS ARE MADE.

Should you suspect, after you have inspected your PLAYPORT, that you have a problem, please contact Pentes Design. We will be happy to work with you to solve the problem in an expedient manner. If you find you do not have a problem, it is recommended that you add this inspection to your periodic maintenance program.

Contact: Tom Kubik
Pentes Design, Inc.
1346 Hill Road
Charlotte, N.C. 28210

Tel: 704-552-5400

KEY KLAMPS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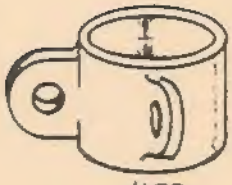
#51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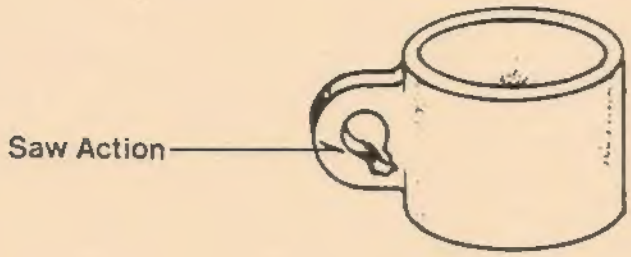

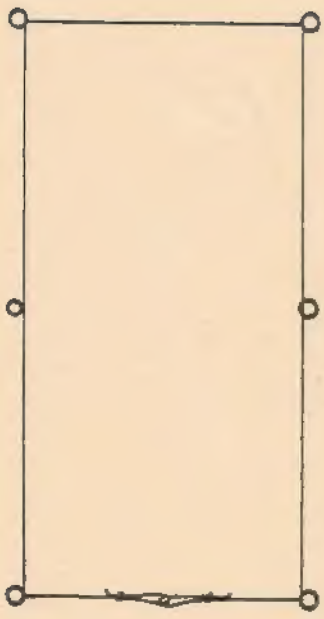
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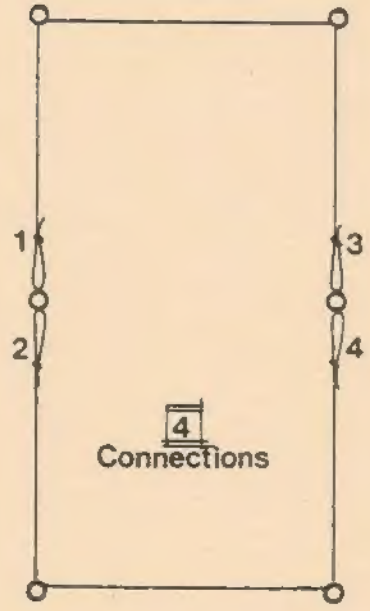
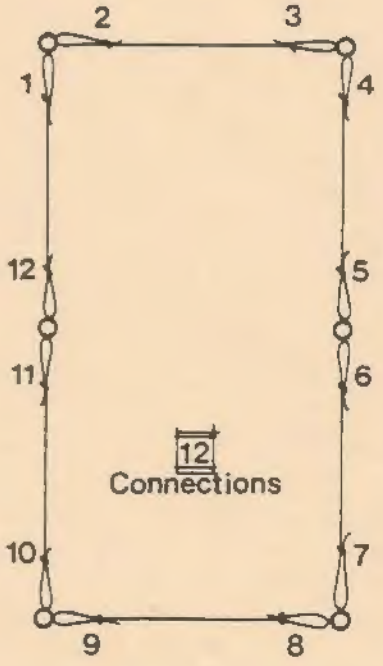


RIGHT



RIGHT

SPT, INC. FRANCHISE NEWS

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